



UNITED WAY
South Central
Massachusetts

ANNUAL REPORT

2025

Board President's Report

Dear Friends of the United Way,

I am honored to share a reflection on the past year at the United Way of South Central Massachusetts—a year defined by both significant challenges and the unwavering strength of our community.

Every day, individuals and families across Charlton, Dudley, Southbridge, Sturbridge, and Webster face difficult choices—between paying rent or buying groceries, seeking medical care, or covering basic necessities. In the face of these realities, our mission to support those in need has never been more important.

Over the past year, we stood alongside our neighbors in times of uncertainty, providing critical support through programs focused on health, education, and financial stability. Through our work and in partnership with 24 local agencies, we were able to reach countless individuals and families—each with their own story, their own challenges, and their own hope for a better future.

This year required resilience and creativity. As traditional workplace campaigns declined and the cost of living continued to rise, many in our community felt increasing financial strain. In response, we worked tirelessly to find new ways to connect, to engage, and to raise the funds necessary to sustain our mission. Because of these efforts—and the generosity of supporters like you, we were able to reach 83% of our campaign goal.

While this number reflects progress, it also reminds us of the growing need that still exists. Behind every percentage point are real people—families striving to stay housed, children seeking opportunities to learn and grow, and individuals working to build more stable and secure lives.

Through it all, we remained committed to being present in our community—not just as a resource, but as a partner and advocate. Whether through local events, outreach efforts, or direct support, we have worked to ensure that no one feels alone in their struggle.

None of this would be possible without you. Your support is more than a contribution—it is a lifeline. It allows us to continue this critical work, to respond to emerging needs, and to bring hope to those who need it most. As we look ahead, we do so with determination and compassion. There is still much work to be done, but together, we can continue to make a meaningful difference in the lives of our neighbors.

Thank you for standing with us, and for believing in the power of community.

With gratitude,

Alycia D. Dzik
Board President



“As we look ahead, we do so with determination and compassion. There is still much work to be done, but together, we can continue to make a meaningful difference in the lives of our neighbors. Thank you for standing with us, and for believing in the power of community.”

Alycia D Dzik - Board President

Board of Directors 2024-2025

Jenna Androlewicz	JLA Contracting	John Kokocinski	MAPFRE
Shana Bandalean	Webster First Federal Credit Union	Christine Lee	Self-Employed
James Beaudry	Webster First Federal Credit Union	Christopher Mallon	Capstone
Christina Hadis-Blackwell	Center of Hope Foundation	Kris Marier	Incom, Inc.
Nora Cavic	Nichols College	Elizabeth Peppel	UMass Memorial Health - Harrington
Michelle Cristo	KARL STORZ	Rosemary Picard	Savers Bank
James Croteau	Starkweather & Shepley	Elisabeth Prince	Tri-Valley, Inc.
Jay Detarando	Incom, Inc.	Shelby Remillard	Dexter-Russell, Inc.
Nicole DiGregorio	Cornerstone Bank	Nicole Riley	Dexter-Russell, Inc.
Scott Dungey	Cornerstone Bank	Brenda Sullivan	Webster Five Cents Savings Bank
Alycia Dzik*	Webster First Federal Credit Union	Meghan Telemaque	Dexter-Russell, Inc.
Denise Gorski**	Retired	Richard Thomas	KARL STORZ
Liz Hamilton	Boys & Girls Club		
William Keefe	Self-Employed		

*2025 President

** Past President

Executive Director Report



I am pleased to present the 2025 annual report for the United Way of South Central Massachusetts (UWSCM). Our campaign, "United In Purpose", raised \$535,873.94. This effort provided critical support for those who need it most. We strategically allocated funds through a rigorous grant application process, focusing on these areas:

- Providing food and shelter to families in need.
- Offering educational programs and support services to help children succeed in school.
- Connecting people with healthcare resources.
- Providing financial assistance to help people pay for necessities.
- Advocating for policies that support families and individuals in need.

We had additional accomplishments in 2025 that have impacted the communities we serve in more ways than ever before. A special grant from the Commonwealth of Massachusetts allowed for continued funding of after school programs and out of school time programs for students in pre-K - 12th grade. And our nineteenth Day of Caring saw 75 volunteers tackle 12 projects in South Central MA.

In 2026, UWSCM will:

Continue our pursuit to address housing instability, access to affordable early education, opportunities for education success, mental and physical health programs that improve an individual's outcomes, and access to programs that will increase the ability to reach financial stability. We will foster deeper collaboration with local businesses and organizations to leverage combined resources and explore new ways to fundraise and reach new donor bases.

The unwavering support of our community is the cornerstone of UWSCM's success. Through the collective efforts of our staff, volunteers, and donors, we remain committed to making a lasting difference in the lives of individuals and families throughout South Central Massachusetts.

Sincerely,
Kristin McCarthy
Executive Director



Our Network

United Way of South Central MA partners with agencies and effective programs that create fundamental change in our community.
Below are the funded organizations for fiscal year 2024-2025.

<p>Big Brothers Big Sisters of Central Mass Metrowest</p> <p>1:1 Mentoring in Southern Worcester County</p> <p>bigscm.org</p>	<p>Center of Hope Foundation, Inc.</p> <p>Hope Grows - Greenhouse Gardening Program</p> <p>thecenterofhope.org</p>	<p>Guild Of St. Agnes of Worcester, Inc.</p> <p>Guild of St. Agnes in Webster Early Childhood Behavioral Health</p> <p>guildofstagnes.org</p>	<p>Open Sky Community Services, Inc.</p> <p>South County Housing Assistance Program (SCHAP)</p> <p>openskycs.org</p>	<p>The Transformation Center</p> <p>Kiva Centers' Recovery Learning Community - Southbridge</p> <p>kivacenters.org</p>
<p>Boys & Girls Club of Webster-Dudley</p> <p>School Aged Child Care</p> <p>bgcwebsterdudley.org</p>	<p>Community Legal Aid, Inc.</p> <p>South Central MA Legal Advocacy Project</p> <p>communitylegal.org</p>	<p>Heart of New England Council, BSA Inc.</p> <p>Robotics & Aeronautics Program</p> <p>hnebsa.org</p>	<p>Our Bright Future, Inc.</p> <p>After-Care STEAM Program</p> <p>ourbrightfutureinc.org</p>	<p>Tri-Valley, Inc.</p> <p>Nutrition Program Meals-on-Wheels</p> <p>trivalleyinc.org</p>
<p>Care Central VNA & Hospice</p> <p>Patient Documentation System Program</p> <p>carecentralvnahospice.org</p>	<p>Friends of St. Luke's, Inc.</p> <p>St. Luke's Guesthouse Shelter</p> <p>friendsofstlukes.org</p>	<p>L.U.K. Crisis Center, Inc.</p> <p>LUK Mentoring</p> <p>luk.org</p>	<p>Pathways for Change, Inc.</p> <p>Sexual Assault Youth Education (SAYE) Program</p> <p>pathwaysforchange.help</p>	<p>Worcester Community Action Council, Inc.</p> <p>Financial Empowerment Coaching</p> <p>wcac.net</p>
<p>CASA Project Worcester County</p> <p>CASA: Child Court Advocacy Program</p> <p>thecasaproject.org</p>	<p>Friends of The Gladys E. Kelly Public Library</p> <p>Snow Much Fun Saturdays</p> <p>gladyskellylibrary.org</p>	<p>Literacy Volunteers of South Central Massachusetts</p> <p>Literacy Voluneers of the Tri-Community</p> <p>lvscm.org</p>	<p>Reconciliation House, Inc.</p> <p>Resident Transitional Support</p> <p>reconciliationhouseinc.com</p>	<p>YMCA of Central Massachusetts</p> <p>Access for Vulnerable Populations What's For Dinner Childcare Scholarship Program</p> <p>ymcaofcm.org</p>
<p>Catholic Charities Worcester County</p> <p>Emergency Stabilization and Homeless Prevention Program</p> <p>ccworc.org</p>	<p>Girl Scouts of Central and Western Massachusetts</p> <p>Community Based Programs</p> <p>gscwm.org</p>	<p>Old Sturbridge Village Museum</p> <p>Learning Through Experience/Projects</p> <p>osv.org</p>	<p>Southbridge Food Share, Inc.</p> <p>Food Insecurity Pantry</p> <p>southbridgefoodshare.org</p>	

Finance Committee Report



2024-25 Board of Directors

Treasurer's Report

United Way of South Central Massachusetts
Fiscal Year Ended September 30, 2025

I am pleased to present the Treasurer's Report for United Way of South Central Massachusetts for the fiscal year ended September 30, 2025. The organization's financial results reflect a continued commitment to responsible stewardship, careful oversight, and focused investment in our community.

Financial Performance

Total revenue for the fiscal year was \$725,846, compared to \$1,037,559 in the prior year. The decline in revenue is primarily attributable to lower pledge revenue and decreased investment gains related to broader economic and market conditions. Core campaign revenue remained solid at \$686,106 and continues to serve as the primary source of support for community investment.

Total expenses for the year were \$771,915, compared to \$899,078 in the prior year. Program-related expenses, including member agency grants and pass-through grant funding, totaled \$587,173, representing the majority of organizational spending. Administrative and fundraising expenses remained well controlled and largely in line with budgeted expectations.

The fiscal year resulted in a net loss of \$48,010, compared to net income of \$134,711 in the prior year. This result was driven primarily by reduced investment performance and grant revenue rather than increases in operating expenses.

Financial Position

As of September 30, 2025, United Way of South Central Massachusetts reported total assets of \$1,132,293, including approximately \$842,346 in cash and investments. Total liabilities were \$24,971, reflecting minimal debt, while net assets totaled \$1,107,321, providing a strong and stable foundation for future operations.

Stewardship and Outlook

United Way of South Central Massachusetts remains committed to transparency, fiscal accountability, and sound governance. Despite a challenging funding environment, the organization continues to maintain prudent reserves and align resources with mission priorities.

On behalf of the Board, I thank our donors, volunteers, corporate partners, and community stakeholders for their continued support.

Respectfully submitted,

John Kokocinski
Treasurer
United Way of South Central Massachusetts

Year in Review

24

Member agencies working every day to make a difference in the lives of our community members

\$440,000

Community Impact Grants to Member Agencies

\$208,048

Awarded to local school districts and local after school and out of school time programs to help children achieve educational success

75

Number of **Day of Caring** volunteers who participated in community service projects throughout the region, tackling tasks like beautification, landscaping, painting and organizing at non-profit agencies



87

Years of United Way's unwavering commitment to our community partners and being "United in Purpose"

4,651

Number of calls from area residents to MA 2-1-1 Information and Referral Service connecting individuals with critical resources like childcare, shelters, and healthcare services

19,000+

People helped by the programs that receive support through United Way of South Central MA

Circle of Friends 2024-2025

Levels

\$0-49 - Friend \$50-\$249 - Neighbor \$250-\$499 - Impact
\$500-\$999 - Advocate \$1,000 and \$9,999 - Leader
\$10,000 and above - Touqueville

Touqueville

\$10,000 and above

Randy & Donna Becker
Dennis & Jane Neslusan

Leader

\$1,000 - \$9,999

Scott Auen
Mrs. Herman Becker
Stephen & Becky Celuzza
Patricia Clemence
Richard M. Clemence
Robert B. Clemence
Anthony J. Detarando
Anthony M. Detarando
Michael Detarando
Donald Doyle
Louis Cyprien Egger
Todd P. Fitzmaurice
Clifford Fontaine
Patricia A. Norton Gatto
Denise Gorski
Liz Hamilton
Richard Hardy
Andrew Klegraefe

Sara Magnuson
Bill & Judy McClurg
Kenneth and Diane Mandile
Kris Marier
Michael Minot
Edward Moore
Terence & Mary O`Coin
John O`Keefe
Alan & Elizabeth Peppel
Brian Perry
Dalen Pham
Rosemary Picard
Mr. & Mrs. Arthur J. Remillard III
Mary E. Silverberg
Krista Stanley
Todd Tallman
Richard Thomas
James & Jane Zavistoski

Advocate

\$500 - \$999

Jenna Androlewicz
Ann Bergman
Mary & Elizabeth Brandt
William M. Carney
Ernest & Judith Colognesi
Michael Couture
Michelle Cristo
James Croteau
Robert Czernicki
Arienne D'Agostino
Michele Dauphinee
Jaclyn DelPrete
Chwee DeSantis
Daniel Desy
Peter & Linda Didonato
Juli Doggart
James Donahue

Heather Dumais
Betty M. Edwards
Marion Egan
Mathew Fitton
Sherri Goodell
Maura Grossman
William J. Hardell
Jason Johnson
Michael Lefebvre
Arthur R. Longden Jr
Lynn Looby
Jenne McGinnis
Cynthia Michener
Steven Morrill
Hoang Nguyen
Mary Nguyen
Jamie & Jennifer Pedro

Mark Popecki
Tina Puzo
Tammy Rawls
Nancy Roberts
Maia Romanelli
Gerard Roy
Richard Santora
Gary Servideo
Patrick Spinelli
Denise A. Steeves
Ryan Stolle
Brenda Sullivan
Michael Sullivan
Katherine Theodoss
Kent Wapner
Pauline White
Renee Winiewski

Impact

\$250 - \$499

Kwasi Acheampong Altaf Ahmed Alberto Aviles Eric Aviles Aloma Barsaleau Marc Becker Timothy Bell Michael Benoit Christina Blackwell Katherine Bolte Nana Bonah Robert Bouchard William & Jocelyn Bouvier Julie Bowditch Rachel Briggs Tammy Brissette Daniel Brown Jeffrey Canniff Sylwia Carrier Lynn Carter Christy Cormier Chuck O. Cyr Dawna Dagenais Richard J. Defranco Allysha O. Desrosiers Peter & Joan Dirlam Lynn Durocher	Gary Elian Lynne Ellis Lynne Esposito Laurie Ertsgard Christine Gaze Keri Gonzalez Blaine Gray Miranda A. Grendell Richard Hanlon Paul & Kathleen Harrington Alejandro Henao Edward Hevy Darlene Heywosz Jody Houghton Jaime R. Houle Cynthia Howard Andrew R. Ijams Jessica Johnson Scott Kasper Brian Keith Shani Kelly Keith Kirkland Robert & Christina Knight John & Jillian Kokocinski Katelyn Krikorian Veronica Kyeremateng	Thomas Lizotte Tarese Lopriore Robert Loughrey Brian Mailhot Sharon MacDonald Lorie Martiska Claudia M. Marquez Lisa Mason Teagan Mason Michael A. Mastrapasqua Kristin L. Mayotte David Michener Margaret Morrissey Marcella Mosio Robyn Mowry Patricia Mullins Hanh Nguyen Mai Nguyen Thao Nguyen Meredith Nordstrom Mike Nordstrom Ian Nugent Nicole Orrell Daniel Ortiz Thomas Ouellette Sam & Evelyn Pappas Stacie Partlow	Mary Jane Perkins Logan Peterson Sara Phouthavong Monique Pierangeli N. William & Genevieve Pioppi Kenneth E. Rizner Jodi Ropi Priscilla Ross Patricia Salvas Maria Salvatore David M. Santerre Tina Santelli Tara Seshadri Michael Shaw Huong T. Tang Marita M. Tasse Maryann L. Tivnan Sarah Tower Mary A. Brandao Vieira Laura Vigeant Gregory Vilardo Brittany Ward Randy Webber Francisca Williams Laurieann Williams Shane Woodson
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Campaign Awards 2024-2025

Diamond Award

\$30,000 or larger combined gift

Dexter-Russell. Inc.

Incom, Inc.

KARL STORZ Endovision

Giving Excellence Award

Fundacion MAPFRE

Top Donor Award

Cornerstone Bank

Good Neighbor Award

\$10,000 or more

KARL STORZ Endoscopy-America

Savers Bank

Webster Five

Top Community Partner

Tri-Valley, Inc.

Un-Sung Hero Award

Liz Hamilton

Appreciation Certificate

\$5,000 - \$9,999 workplace campaign

Southbridge Credit Union

Leadership Award

Alycia Dzik



Since 1937, United Way of South Central MA
has distributed a combined total of

\$30,010,210

to local agencies that address the health, education and
human services needs of residents in the Charlton, Dudley,
Southbridge, Sturbridge, and Webster

OCTOBER 2024 – SEPTEMBER 2025
Income and Expenses

Contributions and Grants	\$686,106
Investment Income	\$39,740
Total Revenue (Includes Uncollectible Pledges)	\$725,846
Grants Paid (Allocations)	\$587,173
Salaries	\$89,105
Other Expenses	\$97,578
Revenue Less Expenses	\$(48,010)